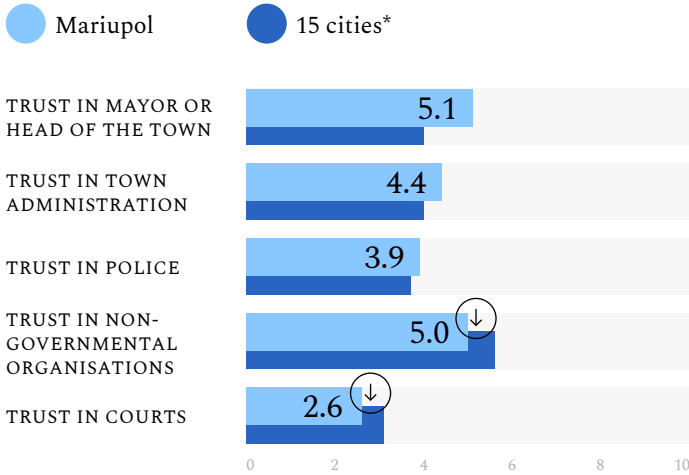


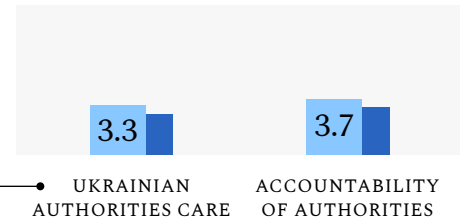
MARIUPOL CITY PROFILE 2019

GOOD GOVERNANCE



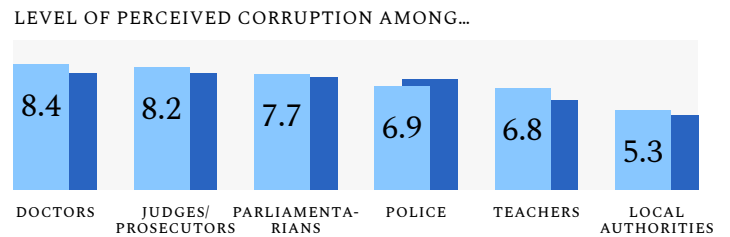
✓ *Communicate the effectiveness of NGO activities to increase citizens' trust and thus their engagement.*

Feeling that authorities represent citizens' concerns and views, equally care about all parts of Ukraine and are ready to listen

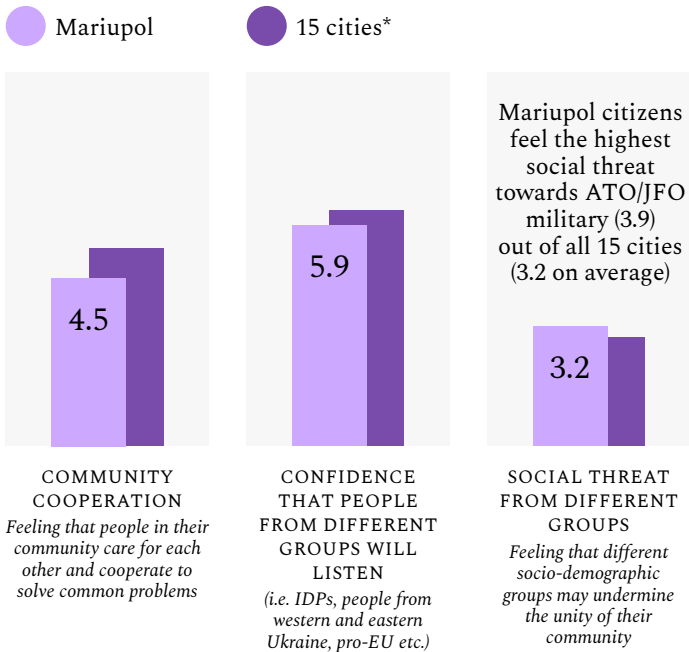


✓ *Prioritize anti-corruption initiatives, especially among doctors and judges/prosecutors. Building trust in courts could strengthen feeling of justice and safety.*

Perceived corruption is still very high despite the high levels of tolerance to corruption. 47% of Mariupol respondents believe that accepting small amounts of money or taking gifts for performing official functions is not corruption



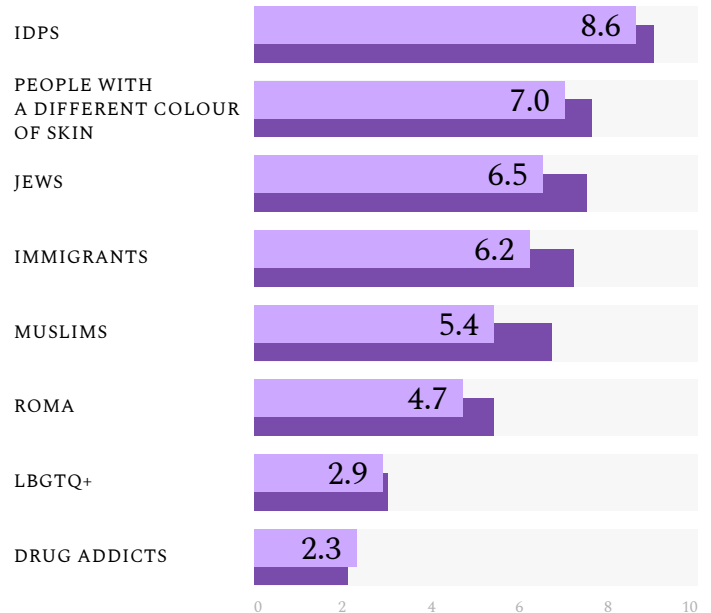
COMMUNITY BONDS



✓ *Support community/neighbourhood initiatives to jointly define and solve common problems. This way people will feel they can rely on each other.*

SOCIAL TOLERANCE

In terms of personal interaction and/or acceptance in the community



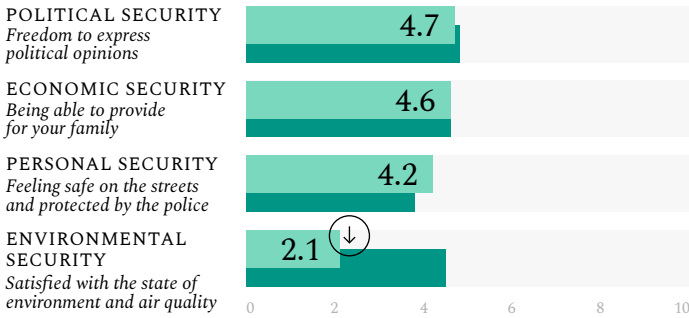
✓ *Develop a culture of dialogue through meaningful contact between people with different political views and from different regions.*

* CITIES WERE SELECTED BASED ON THE DG EAST PROGRAMMATIC INTEREST: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk. A total of 3000 respondents were sampled in 15 cities (200 per city).

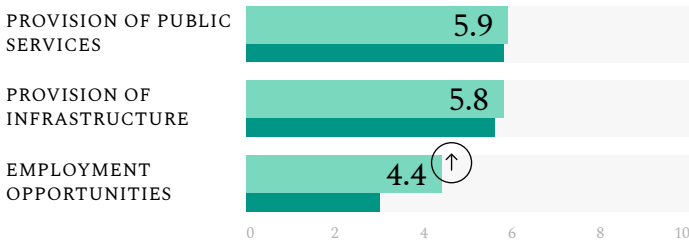
SATISFACTION WITH CITY LIFE

● Mariupol ● 15 cities*

SAFETY & SECURITY

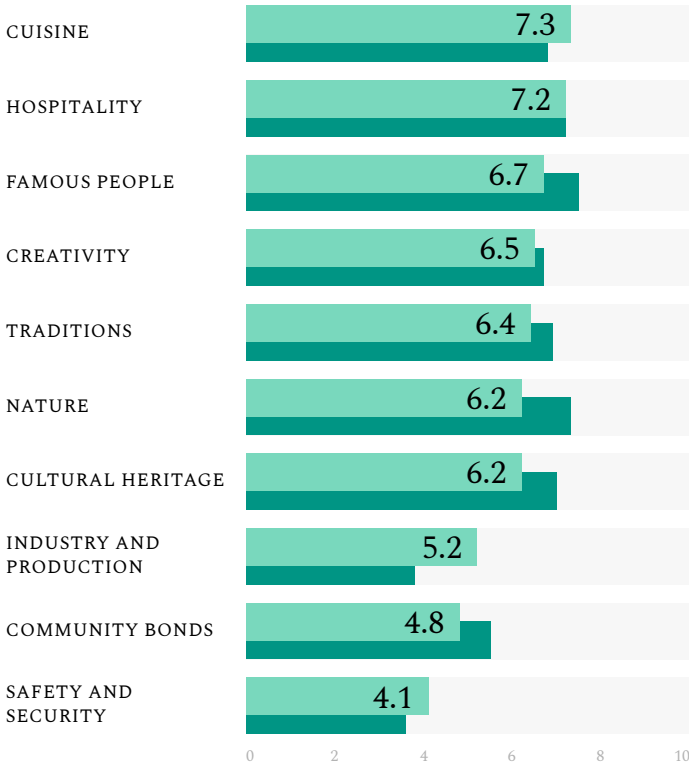


SERVICES & EMPLOYMENT

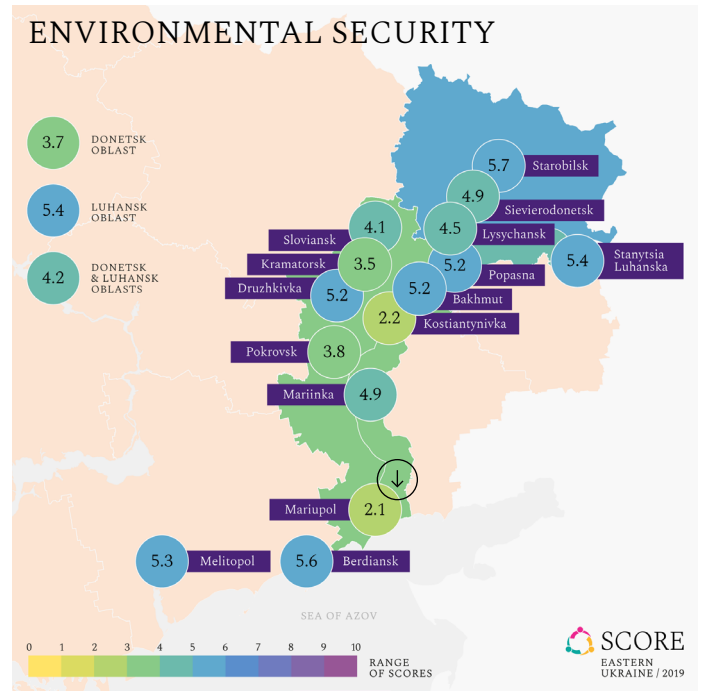
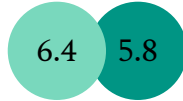


PRIDE IN YOUR LOCALITY

When you think about your locality, to what extent are you proud of the following?

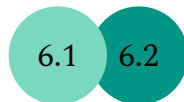


LOCALITY SATISFACTION
(in terms of jobs, leisure activities and raising children)



✓ *Prioritise development and communication of environmental initiatives.*

PRIDE IN LOCALITY (OVERALL)



✓ *Interventions in the industry and production sector of Mariupol can be met with resistance. Make sure to discuss them with the community to generate support.*

CIVIC BEHAVIOUR



✓ *To motivate passive citizens, concentrate on small scale civic initiatives relevant to their sense of pride that bring immediate benefit to the community.*

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⬆ Highest SCORE among 15 cities ⬇ Lowest SCORE among 15 cities